

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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| Applicant:  | Haeberle et al.  | Examiner    | Woo, Isaac M. |
| Serial. No. | 10/628,978   | Art Unit:   | 2166          |
| Filed:      | 7/28/2003  | Docket No.: | 2003P11251US  |
| For:        | Method and System for Obtaining Service Related<br>Information About Equipment Located at a Plurality of Sites |             |               |

Commissioner for Patents  
P.O. Box 150  
Alexandria, VA. 22313-1450

**RESPONSE**

The Non-Final Office Action mailed March 26, 2007 and the office communication filed on January 18, 2007, have been reviewed and the comments of the U.S. Patent and Trademark Office have been considered. Please reconsider the application in view of the remarks hereinafter. The period for replying to the Office Action extends through June 26, 2007.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.